

How to Access the Lockbox

Using the free SentiConnect app — for out-of-area agents, inspectors, appraisers, and other approved visitors

1

Download the app

Search **SentiConnect** in the Apple App Store or Google Play and install it. The app is free.

2

Create your account

Open the app, tap **Create Account**, fill in your details, and tap **Send Activation**.

3

Activate

Open the registration link in the email SentiLock sends you, then tap the activation link sent by text. You only register once — future access appears in the app automatically.

4

Send me your email and cell number

Use the **same email you registered with** so I can grant you access.

5

Check your access window

Once access is granted, the property, map directions, and your start/end time appear in the app. The lockbox opens only during that window.

6

At the property

Turn on Bluetooth and log in to the app. Press **ENT** on the lockbox keypad to wake it, enter your app PIN, and tap **Open Lockbox**. The app confirms when it opens.

7

When you leave

Return the key and close the lockbox securely.

Good to know: SentiConnect works only with Bluetooth SentiLock lockboxes. Access is limited to the date and time window set by the listing agent — if you're running late, call before your window closes.

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